

FAQs

DOES LASER TAG HURT

Laser tag is completely painless. The lasers used in laser tag phasers are Class 1 (low-powered and intended for cosmetic purposes only) - they will cause no more harm than shining a torch at someone. The laser tag vest will vibrate slightly to register a hit but no more strongly than a mobile phone.

CAN I BRING FOOD AND DRINK?

No food or drink can be taken into the arena. Refreshers and snacks are available to purchase at the main desk. There are several restaurants and cafes nearby that offer food & drink either before or after your game.

IS THERE A VIEWING AREA?

Unfortunately not. Due to the enclosed nature of the gaming arena, we are unable to offer a viewing area and only those participating may enter the arena.

WHAT FACILITIES DO YOU HAVE?

Our current facilities include a briefing area, kit room and disabled toilet. We have lockers on site at the cost of £1.

WHAT IF I FORGET SOMETHING?

There is very little you will need to bring, other than yourselves. The one thing we do ask is that, if you have pre-booked, you bring your booking confirmation, either on phone or printed out.

HOW MANY PEOPLE DO I NEED TO PLAY?

The minimum group size is 2 players, but of course it will be more fun with more people. We are able to take bookings for a single player but cannot guarantee there will be other players at the time. Please be aware that unless you book an exclusive session, you may be playing with other participants of mixed ages

DO YOU HAVE LOCKERS?

Yes we do! There are lockers in the main area of the venue at a cost of £1.

CAN I PAY ON THE DAY

Absolutely! We accept both walk-in and pre-booked players and groups. We do however recommend pre-booking as we get quite busy.

IS THERE DISABLE ACCESS?

Our venue and the game arena both have disabled access. We also have a disabled toilet on-site. If you are unsure if this will be unsuitable for you or someone you know, please contact our bookings team.

HOW SOON CAN WE BOOK A GAME?

To guarantee places, we ask that groups book and pay a minimum of 24 hours in advance. However, the further in advance you book, the more likely you will obtain your preferred session.

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WHICH CREDIT CARDS DO YOU ACCEPT?

We accept VISA, MasterCard, Solo and Maestro. We also accept Paypal and AMEX.

WHAT IS THE MINIMUM AGE?

Players must be at least six years old to play. However, small six year olds may struggle to play if they do not fit the laser tag equipment. All young ages must be accompanied by an adult on site but will be supervised during their game by our laser tag marshal, leaving parents and guardians free to explore the local cafes or arcade games in the venue.

WHAT TIME SHOULD WE ARRIVE?

We ask all customers to arrive 15 minutes early to check in, store their belongings in lockers and be briefed on play.

CAN I BRING EXTRA PLAYERS ON THE DAY IN ADDITION TO THOSE I HAVE PRE-BOOKED?

Of course. Bringing additional players is fine, however spaces are not guaranteed and subject to availability.

WILL I BE ABLE TO SEE WHO I SHOT IN MY GAME?

Yes. After each game, a scorecard will be generated. Your marshal will read out the scores and give printed scorecards for you to see exactly who you shot, how many times, your accuracy and the overall ranking in your team.

WHAT SHOULD I WEAR

We recommend loose clothing and trainers as it can get quite warm during play. You will also be wearing a laser tag vest over your clothing which gets quite hot. For those who like to be stealthy, dark clothes are recommended to avoid showing under the UV lighting!

Guests wearing unsuitable shoes, such as high heels or flip flops, may not be allowed to play for their own safety.

HOW LONG IS THE SESSION?

A 30 minute session includes briefing and two games.